



Issue 1, 2026

## Message from the CEO

As we approach the end of the financial year, it's a good opportunity to reflect on what has been a strong and rewarding period for our team and our community.

This edition of our newsletter highlights the many ways our people continue to make a positive impact—from achieving a significant operational milestone of 700 million tonnes exported since operations commenced in 2010, to being recognised through industry awards for excellence in developing future talent. These achievements speak to the dedication, innovation and collaboration that underpin everything we do.

Beyond our operations, I'm equally proud of the role our team plays in supporting the region we call home. Whether it's contributing to important environmental work on Ash Island, reaching new milestones in water sustainability, or getting behind fundraising efforts for children and families in need, our people consistently show a genuine commitment to making a difference.

Thank you for taking the time to read this update and for your ongoing support. As we look ahead to the new financial year, we remain focused on continuing to operate safely, sustainably and in a way that benefits our people, our partners and our community.

Please head to our website if you would like to learn more about NCIG: [www.ncig.com.au](http://www.ncig.com.au)

Warm regards,



**Aaron Johansen** | Chief Executive Officer



# Celebrating Excellence in Apprenticeships and Training

NCIG has been recognised for its commitment to developing future talent, taking home Overall Host Employer of the Year at the 2026 Zeal Futures Excellence Awards. The award recognised our strong focus on apprentice development, safety, mentoring and inclusion, including maintaining a 100% apprentice completion rate and creating meaningful career pathways for young people entering the workforce.

NCIG has partnered with Zeal Futures for more than 10 years, supporting apprentices through hands-on learning, mentoring and professional development opportunities. Adding to the celebrations, former NCIG apprentice Alana Buresti was named Women in Trades - Apprentice of the Year. Alana completed her electrotechnology apprenticeship through NCIG and Zeal Futures and was recognised for her professionalism, dedication and advocacy for vocational education pathways.

The awards highlight the important role apprenticeships and traineeships play in building skills, supporting careers and strengthening the future workforce across the Hunter region.



## A Major Milestone: 700 Million Tonnes Exported

As we approach the end of the financial year, we're proud to reflect on a strong FY26 marked by a major milestone for our operations.

Earlier this year, we surpassed 700 million tonnes exported through our terminal since commencing operations. It's a significant achievement that speaks to the scale of what's been built here, and the people behind it.

The milestone comes off the back of a high-performing year. We have recorded a strong year-to-date export result, with over 50 million tonnes shipped, alongside standout achievements in inbound performance, train unloading and vessel turnaround. This included our highest-ever seven-day inbound performance and continued improvements in managing vessel queues, all while operating through a challenging period of significant disruptions.

While the numbers are impressive, it's the consistency, collaboration and commitment of our team that underpins these results. With strong momentum behind us, we're well positioned as we head into FY27.

## Supporting Frog Habitat on Ash Island

In February members of our team joined NSW National Parks and Wildlife Service for a planting day on Ash Island, continuing our shared effort to enhance habitat for the endangered Green and Golden Bell Frog.

Across the day, the team planted close to 400 native plants at two cluster pond sites, helping strengthen important refuge habitat for the species, particularly during dry periods.

Since partnering with NPWS in 2024 through the NSW Government's Saving our Species Program, our people have embraced the opportunity to get hands-on and contribute to the protection of the Hunter Estuary Wetlands and the unique environment surrounding our operations.

April marked an important milestone for the project, with the final cluster ponds on Ash Island completed, bringing the total number of ponds to 21. Together, these efforts are helping create safer, more resilient habitat for the Green and Golden Bell Frog and demonstrate the positive impact of working together to care for our local environment.



## 500ML Milestone for Recycled Water at NCIG

In March we celebrated a significant milestone in our sustainability journey. Since launching our recycled water initiative in February 2023, we've used over 500 megalitres of recycled water onsite. That's the equivalent volume of 200 Olympic-sized swimming pools!

Delivered in partnership with CoNEXA Infrastructure Partners, our recycled water initiative helps reduce reliance on the Hunter region's drinking water by using recycled water for dust suppression and plant cleaning.

Every litre of recycled water used means more drinking water remains available for local homes and communities. This is particularly important as we move into a period of forecast rainfall scarcity and drought. It also helps to ensure our operations can continue reliably during potential water restrictions.

This milestone is one we are incredibly proud of and reflects our ongoing commitment to supporting a sustainable and water-secure future for the Lower Hunter.

# A Strong Effort for Starlight and Variety

Over the past few months our people have proudly taken part in events supporting great causes. In February, 21 swimmers dove into the Starlight Children's Foundation Super Swim Challenge, clocking an incredible 234km in the pool (beating their 228km target) and raising more than \$9,600 for the foundation.

In April, ten team members put their legs to the test at the Spin 4 Kids event for Variety the Children's Charity. This marked our tenth year participating in and sponsoring this event, which supports children who are sick, facing disadvantage, or living with a disability. Team "Bucket Wheels" clocked up a massive 176km on the bike and contributed to around \$60,000 raised overall by the event.

It's inspiring to see our team come together in support of these causes, helping bring moments of joy and support to children and families who need it most.



## Did you know?

Our people are always available to speak with our community. We would encourage you to get in contact should you have any questions regarding operations at NCIG.

## Community Enquiries

24hr hotline 1800 016 304

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