

# Sustainability Policy

## Optimising Sustainable Operations

The Newcastle Coal Infrastructure Group (NCIG) plays an important role in the coal export industry of the Hunter Valley. In fulfilling this role, we aim to provide a superior service to our customers who are leading coal producers.

We take a proactive approach to embedding sustainability at the core of our business, recognising that it creates business and societal value for a range of stakeholders and is integral to our long-term operational and financial success.

Our continuous improvement approach to managing ESG issues ensures that we can help our customers achieve their best outcomes in a sustainable manner, while also supporting our community and reducing our environmental footprint.

Specifically, we commit to:

- Manage our operations responsibly and efficiently while safeguarding the interests of our people, customers, shareholders, the wider community, and the environment.
- Promote a culture where all people are treated fairly and with respect and encouraged to reach their full potential.
- Maintain a safe workplace and zero harm culture.
- Develop processes that help us identify, prevent, mitigate, remedy and account for sustainability risks.
- Operate with governance systems and processes that maximise efficiency and minimise our footprint, creating value and positive impact.
- Acknowledge the importance of the global energy transition towards lower carbon intensive energy systems.
- Manage our environmental and ecological impacts beyond regulatory compliance to deliver positive outcomes for the local area.
- Support our people and their professional development with a particular focus on mental health and wellbeing, and inclusion and diversity.
- Support local and regional economic and social prosperity through employment, procurement, partnerships, and community investment.

For further information on our approach to sustainability, including our sustainability strategy and latest disclosures, please refer to our website: [www.ncig.com.au](http://www.ncig.com.au).



**Phil Garling Chairman**  
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