

COMMUNITY NEWSLETTER

ISSUE 1 | 2024

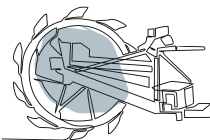


Newcastle Coal

INFRASTRUCTURE GROUP



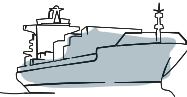
FY24 Highlights & Achievements



49.0 Mt
COAL LOADED



5,979
TRAINS UNLOADED



545
SHIPS LOADED



2 Awards
ESG EXCELLENCE



6
APPRENTICES
HOSTED



\$392,000
INVESTED IN
COMMUNITY
INITIATIVES



96/100
GRESB BENCHMARK
ASSESSMENT
SCORE



75%
LOCAL ECONOMIC
SPEND



63
LOCAL COMMUNITY
GROUPS
SUPPORTED



1,800
DAYS WITHOUT A
LOST TIME INJURY



30%
REDUCTION IN NET
EMISSIONS VIA
SOLAR LGCS



88%
CUSTOMER
SATISFACTION
SCORE





Celebrating a record-breaking Community Support Program round

NCIG is delighted to announce the recipients of our Community Support Program (CSP) grants for the March 2024 round. This year marked a record-breaking achievement with over 90 applications received, demonstrating the strong community engagement and impactful projects in our region.

Our Assessment Panel, comprised of team members from various departments, reviewed each application to select the most deserving projects. Ultimately, 35 grants were awarded across our focus areas of Community, Environment, Education, and Health.

We congratulate all the grant recipients and look forward to seeing the positive outcomes they achieve in our community.



[See the full list of recipients here](#)

Celebrating the achievements of Kate Schiffmann and Kieran Moss

We are proud to announce two significant achievements: Kate Schiffmann has been honoured with the '2024 Woman in a Non-Traditional Trade Apprentice of the Year' award, and Kieran Moss has been named 'Student of the Year' by Zeal Futures.

Kate, an Electrical Technician, has demonstrated excellence, commitment, and a profound passion for her work over the past four years. Starting as an Electrical Apprentice in January 2020, she quickly excelled in fault finding, high-voltage isolations, and various maintenance tasks, always prioritising safety. Promoted to Electrical Technician in November 2023, she has shown adaptability and strong decision-making skills. Her proactive problem-solving and continuous pursuit of excellence make her a standout in her field.

Kieran, who began his Certificate III in Engineering - Mechanical Trade in 2022, has been working across NCIG operations through an apprenticeship with Zeal Futures. His thirst for knowledge, attention to detail, and strong work ethic have earned him high regard among his peers. This recognition highlights his commitment to professional development and a bright future in engineering.

We emphasise training and development, providing diverse learning opportunities to enhance team engagement and motivation. These accolades reflect our dedication to fostering young talent and supporting career growth. Congratulations to Kate and Kieran on their well-deserved honours.



Message from the CEO

As we step into the second half of 2024, I am excited to provide an update on our operations at Newcastle Coal Infrastructure Group (NCIG).

You may be aware of the recent protest action targeting the Hunter region coal chain. Despite the extended operation, NCIG has maintained a strong security posture, working closely with the Police and the broader industry to ensure the safety of our team. While we respect the right to protest, our primary concern remains the safety of everyone on our premises, especially our team. We are glad to report that no one was harmed on our site during the period of protest.

In other news, the past six months have seen exciting developments within NCIG. We signed a Power Purchasing Agreement (PPA) with a leading renewable energy generator, positioning us well to achieve our goal of Net Zero operational emissions by 2030. Additionally, the release of our Net Zero Transition Plan marks a significant step in our sustainability journey, and I am pleased to share this with you.

In this edition of our newsletter, we celebrate two team members who received industry awards, highlight a record-breaking CSP grant round, and provide insight into our internal wellbeing challenge, which saw our team collectively lose 68kg of bodyweight in just eight weeks.

Thank you for taking the time to read this newsletter and learn more about NCIG. Your ongoing support as we work together towards a brighter, sustainable future is greatly appreciated.

Aaron Johansen
Chief Executive Officer



Striving towards Net Zero operational emissions by 2030

We are proud to have recently released our Net Zero Transition Plan, outlining the key focus areas and initiatives that will enable us to achieve our ambitious goal of Net Zero operational emissions by 2030. To achieve this goal, we are focused on reducing our Scope 1 and 2 emissions, because they are in our direct control. To understand where our Scope emissions come from, we used the Greenhouse Gas Protocol: A Corporate Accounting and Reporting Standard. This is one of the world’s most widely used protocols for measurement.

Our Net Zero Action Plan outlines actions to address our sources of operational carbon emissions, which are associated with our Scope 1 and 2 emissions. It includes current and future initiatives, climate-related risks and opportunities, and is integrated into our overall business strategy and financial planning. Although we have emphasised our actions to 2030 in this roadmap, our considerations for strategic, operational and financial planning extend beyond, to 2040.

One key step towards our 2030 goal has been the signing of a Power Purchasing Agreement (PPA). This agreement is with a leader in renewable energy, who are developing a solar farm in the Upper Hunter region. This exciting green-field development will see us powered by solar power from 2030 and beyond. Prior to this landmark agreement being executed, we have purchased ‘green power’ from renewable energy sources to effectively reduce the emissions from our operations. However, this new direction with the PPA is a more robust, long-term investment that will not only secure us with stable solar supply for 10 years but also enable other organisations to leverage from the solar farm’s output—effectively increasing the supply of renewable energy to the National Energy Grid.

We are incredibly excited about this partnership and will be sharing more details as the development progresses.



Wave of change: NCIG’s milestone in water conservation

We have reached a major milestone with our recycled water infrastructure, built in 2023 in partnership with CoNEXA Infrastructure Partners. Since its commissioning in February 2023, we have used more than 250ML of recycled water, primarily for dust suppression and plant cleaning, in addition to 350ML of water captured from rainfall. Together, these sources have met 90% of our water needs, with only 58ML of potable water drawn from the Hunter region’s supply since February 2023.

Nathan Juchau, our Manager Sustainability, highlighted that the investment in recycled water infrastructure resulted from collaboration with the community and Hunter Water to better manage water sourcing and usage. This infrastructure has reduced our annual reliance on potable water by 78%, ensuring uninterrupted operations and high standards of dust suppression and plant cleaning even during droughts.

Recycled water from CoNEXA’s Steel River facility has helped save potable water for residential use, enhancing water security for the region. We continue to work with CoNEXA to optimise and potentially increase the recycled water supply, further reducing dependence on community drinking water and boosting resilience during water scarcity.



Learn more about the Recycled Water Project



Click here to read about Net Zero operational emissions by 2030



Click here to read about Net Zero Transition Plan



Click here to read more about our PPA





Putting the health of our people first

We recognise that our team is our most valuable asset. To ensure we are protecting our people and giving them the tools to live their best lives—both at work and at home—we regularly partner with local experts to provide wellness initiatives. Over the last 18 months, our team has participated in two Bounce Wellness programmes, focused on equipping our people with the knowledge they need to remain fit and healthy.

Comprehensive Health Assessments

These medicals include a physical assessment where staff can track their annual progress in terms of weight, strength and flexibility; a general health check-up with a doctor, a hearing test and for the first time, a psychological assessment with a qualified psychologist. Following the assessments, we introduced the Bounce Reset Challenge, focused on functional movement and injury prevention.



Together
WE BUILD
OUR FUTURE

 This newsletter is printed on sustainably sourced paper

Empowering Healthy Habits

Following our 2023 Health Assessment, which highlighted areas needing improvement like physical activity and nutrition, we launched the Bounce Reset Challenge. This initiative focused on functional movements and injury prevention, yielding positive results.

To continue supporting our people with taking charge of their health, we partnered with Ethos Health to introduce 'Bounce Routine' - an 8-week program centred around nutrition education and weight loss. This app-based program saw an impressive 94% participation rate across our workforce, including contractors. Collectively, participants shed 68.60 kilograms of body fat in just 8 short weeks!

Participants were able to interact with other participants through social forums, where they could share recipes, document their exercise, and importantly, share their victories and challenges. Participant feedback celebrated the camaraderie the app brought to the program and the fantastic benefits enjoyed by participants.



[Learn more about the Bounce Wellness Program](#)



Did you know?

Our people are always available to speak with our community. We would encourage you to get in contact should you have any questions regarding operations at NCIG.

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